HAWAII CLINICS USE STIX EHR FOR URGENT CARE, PRIMARY CARE & OCCC MED

The Medical Corner has five busy clinics on Oahu that treat urgent care, primary care and occupational medicine patients. We implemented the STIX EHR in April, 2007.

Prior to that time, we had practice management software, but no electronic clinical records. The practice management system wasn't meeting our needs, so I decided to seek out a solution that would handle both our clinical records and our front and back office needs. Since we also offer occ med services to numerous employers on the islands, I needed a program flexible enough to handle complex employer contracts, but still provide a robust clinical record. We looked at a number of programs, and selected the STIX EHR and practice management system, and I am glad we did.

The software is easy to use and very helpful in enabling our physicians and PAs to quickly document notes, orders, meds, etc. I also like the fact that it doesn't require a huge time investment to get our providers up to speed with the program; it's easy to learn. The latest version took a leap forward with more resources to enable providers to work online and get clinical information from right within the program. In addition to Urgent Care and Occ Med, we have several programs to enable local residents to pay directly for ongoing disease management care, and for SimpleCare. The software enables us to identify these patients and ensure that the correct payment is charged.

The switch to clinical records was a major transition for us, and not without its challenges. We are beginning to see the payoffs, however, in that we no longer need to look for charts, and I can get the information I need with a few clicks. Our patients are seen more quickly, enabling us to see more patients in a day than we could do before with all the paper. The clinics are growing and I plan to extend our services to employers beyond our current offerings.

Integritas has implemented several ideas I proposed, and has a few more in the works. We have a partnership that has benefitted both of us. I would recommend the product and the company to any Provider who has busy clinics and needs a flexible solution.

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